



**continuing professional
development (CPD) events**



professional development for qualified mediators

One of the reasons that people become attracted to the field of mediation is that there is always something more to learn. Following an initial qualification in the subject, there are numerous routes that your professional development could take: from becoming particularly skilled at working in a specific setting, to working with people who are presented with particular sorts of issues, or becoming an expert in a particular style of mediation. We have assembled a number of opportunities to support you beyond your initial training as you develop your professional skills and knowledge further.

As you begin to work in a specific sector, with particular groups, or in a particular style, you may then identify where you would like to concentrate your development efforts, and what kind of additional training you might require in order to continue to develop. Our CPD Events are ideal for this.

Continuing Professional Development (CPD) Events

Run by professionals, for professionals

“There is one art which we should master – the art of reflection.”

Samuel Taylor Coleridge

Outline

Even the most experienced mediators still have a lot to learn! At UK Mediation we have stayed in contact with practising mediators who were on some of our first training courses in 1998, continuing to work with them to identify new areas of training and professional development. Whichever area of mediation people work in, there always seems to be further avenues for skills advancements and knowledge, as well as learning opportunities that arise from mediators' direct experience.

Our programme of Continuing Professional Development (CPD) Events is a constantly evolving portfolio of short training courses and events. Mostly held in just one day, our CPD Events are designed and delivered by experts in the field, aiming to deepen and broaden your skills and knowledge as a professional mediator.

Content

Our CPD Events tend to be of two sorts: firstly, updates on changes in legislation, developments in how mediation is practised, or key developments affecting how mediators provide their services. Secondly, training in specialist areas of mediation practice: how to work more effectively with particular groups or with specific sorts of disputes.

We aim to stay right up-to-date with our choice of CPD Events, ensuring that the topics we cover will be of maximum relevance to the people attending. At the same time we do encourage you to request particular topics and to actively influence our choice of subject matter.

Previous CPD Events have included:

- Commercial mediation with construction disputes
- Working well with a co-mediator
- Personality types and interpersonal conflict
- Legislation update: mediation in the ACAS code of practice
- Legal issues in mediation for non-lawyers
- Employment law basics
- Workplace mediation awareness for commercial mediators
- The 'personality clash' in workplace disputes: what is it?

“I have acquired new skills, which have clearly aided my decision making during mediation cases.”

FP, Freelance Mediator

Who are CPD Events for?

You will gain most benefit from these events if you are a practising mediator with some recent case experience. The events are usually attended by a mixture of freelance or independent mediators, and those from in-house mediation services. We run the events at our headquarters in Belper, Derbyshire, or at public venues around the UK, but can also offer to come to you to deliver any of our CPD Events as in-house courses or staff development opportunities. Also, in many of the case supervision groups that we run, particular learning topics become identified, which can then be picked up later on and addressed in these kinds of events.

Delivery

We choose carefully which of our mediators and/or trainers would be best suited to the delivery of a particular CPD topic. On occasions we have also brought in external trainers and experts to contribute on a more specialist subject or simply to give us a different perspective. We like to use a variety of training methods, and will try to mix lecture and demonstration with practical exercises, case simulations and even the use of actors.

Facts & figures

- **Available as:** Open or in-house events
- **Group numbers:** Usually 6-16
- **Duration:** 1 day
- **CPD:**
 - Meets the annual CPD requirement for the UKRM - 6 hours
 - The Law Society: 5½ CPD hours

What next?

- Keep an eye on our website for forthcoming events
- If your service or organisation would like to hold an in-house CPD Event, we would be very glad to arrange this for you
- If you would like to see a CPD Event on a particular topic, we would be very pleased to take your ideas on board

“The course was well run, appropriately structured and professionally delivered.”

BM, Local Authority Manager



contacting us

Firstly we would like to thank you for taking an interest in our course, and hope that it answered all of your burning questions! If you would like to get in touch please use one of the following ways:

Website: www.ukmediation.net

If you require further information concerning course dates, finding a mediator, or if you want to find out more about mediation in general, please visit our website.

Booking by phone: [01773 822222](tel:01773822222)

For those of you that would rather book over the phone, we have incorporated this facility, which makes payment fast and simple. This also allows you to talk to a trainer or adviser before you make the decision to book. Call 01773 822222 to book a course or speak to one of our sales advisors.

Booking online: bookings@ukmediation.net

We can e-mail you a booking form, which can be emailed back to us. We will then deal with it within 24 hours, to ensure that your place is confirmed.

Booking by post: [8 Green Lane, Belper, Derbyshire, DE56 1BY](mailto:8GreenLane@ukmediation.net)

Alternatively you can complete a booking form and post it back to us. The booking forms can be downloaded online or we can send you one with our information pack on request.

We also accept payment via all major credit and debit cards, to make the transaction smooth for you.

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