



professional practice in mediation



professional development for qualified mediators

One of the reasons that people become attracted to the field of mediation is that there is always something more to learn. Following an initial qualification in the subject, there are numerous routes that your professional development could take: from becoming particularly skilled at working in a specific setting, to working with people who are presented with particular sorts of issues, or becoming an expert in a particular style of mediation. We have assembled a number of opportunities to support you beyond your initial training as you develop your professional skills and knowledge further.

The first step following your initial qualification is to begin to build up your cases. Our accredited qualification, Professional Practice in Mediation, is intended to support you through your first five cases, allowing you to gain credit for your reflective practice as you complete them.

Professional Practice in Mediation

Putting your new skills into action

“If I had eight hours to chop down a tree I’d spend six of them sharpening my axe.”

Abraham Lincoln

Outline

UK Mediation is committed to supporting the ongoing development of practising mediators. We have developed the Professional Practice in Mediation (PPM) qualification as the next developmental step for people who have completed an accredited mediation training course.

PPM is your way of providing evidence that you have put your training into successful practice, through the completion of a number of mediation cases. Once you have successfully completed an accredited training course in mediation, you are ready to begin PPM.

Content

To begin with, you need to find a way of accessing some disputes that would be suitable for mediation, and to put yourself in a position where you can act as a sole mediator or co-mediator on at least five cases.

Rather than being a taught course, PPM is effectively a programme of self-directed learning: we support you to complete your five cases, whilst you fill out a learning log as you go. Then we conduct a face-to-face assessment of your practical work, ensuring that the work in your log, and your reflections and comments on that work, meet certain criteria.

Having difficulty finding cases? You could try:

- Your local community mediation service (the UK Mediation website carries a list of these)
 - Existing contacts within industry sectors where you have worked
 - HR departments in organisations with which you are familiar
 - Legal practices who may need the services of an external mediator
 - Complaints departments within local authorities and NHS Trusts, many of whom use volunteer mediators
 - Marketing your services as an independent practitioner
 - Joining the UK Register of Mediators as an Associate Member
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Completing your five cases

Once you have lined up some suitable cases, you need to carry out these cases in accordance with the model you have learned. At least one of your cases must be carried out with a co-mediator.

As you complete your cases, you need to complete some written work, noting your progress, recording learning points, and reflecting on your practice as it builds. We will support you through the whole of this process. Once you have written up your five cases in this manner you are ready to submit for assessment.

Assessment

When you have sent back your five cases in the correct form and re-submitted any parts that may be missing or in error, we will make an appointment for you to attend for assessment. One of our trainers / assessors will ask you to talk through the cases you have conducted, ensuring that you can demonstrate that you meet the assessment criteria, especially looking for evidence of reflective practice and critical evaluation of the practical work you have completed.

National accreditation

PPM is accredited by the Open College Network. Successful achievement of PPM is your evidence that you have put your skills into successful practice.

It proves that you are both trained and able to work effectively as a mediator, thereby meeting the main criteria for you to achieve Registered Mediator status with the UK Register of Mediators.

Facts & figures

- **Time to complete:** The time taken to complete five cases, plus a 2 hour live assessment
- **Award:**
 - The Open College Network

What next?

- If you have already completed an accredited mediation training course and are ready to begin your ongoing professional development as a mediator, PPM is the place to start. We welcome candidates who have trained with organisations other than UK Mediation, and if you are unsure as to whether your own training satisfies the entry requirement for PPM, we would encourage you to contact us for advice
- When you are ready to begin, we will be glad to send you the paperwork you need to start logging your five cases, analysing your work, and providing us with the reflective evidence that you are engaged in truly professional practice



"It's what you learn after you know it all that counts."

John Wooden

contacting us

Firstly we would like to thank you for taking an interest in our course, and hope that it answered all of your burning questions! If you would like to get in touch please use one of the following ways:

Website: www.ukmediation.net

If you require further information concerning course dates, finding a mediator, or if you want to find out more about mediation in general, please visit our website.

Booking by phone: 01773 822222

For those of you that would rather book over the phone, we have incorporated this facility, which makes payment fast and simple. This also allows you to talk to a trainer or adviser before you make the decision to book. Call 01773 822222 to book a course or speak to one of our sales advisors.

Booking online: bookings@ukmediation.net

We can e-mail you a booking form, which can be emailed back to us. We will then deal with it within 24 hours, to ensure that your place is confirmed.

Booking by post: 8 Green Lane, Belper, Derbyshire, DE56 1BY

Alternatively you can complete a booking form and post it back to us. The booking forms can be downloaded online or we can send you one with our information pack on request.

We also accept payment via all major credit and debit cards, to make the transaction smooth for you.

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